# **GreekUnion Terms of Use**

Last Updated: November 17, 2025

These Terms of Use ("Terms") govern your access to and use of the GreekUnion mobile application, website, and related services ("GreekUnion," "the Service," "we," "us," or "our"). By accessing, creating an account on, or using GreekUnion, you agree to be bound by these Terms. If you do not agree to these Terms, you may not use the Service.

You also agree to our Privacy Policy, which explains how we collect, use, and share information.

## 1. User Acknowledgment and Community Risks

By using GreekUnion, you acknowledge that the Service is based on user-generated content and real-time interactions among members of college and Greek-life communities. Content on the Service is created and posted by users, not by GreekUnion, and may include posts, comments, messages, images, videos, chapter materials, rankings, and other forms of user expression. This content may be inaccurate, incomplete, misleading, offensive, harmful, or otherwise objectionable. GreekUnion does not control, endorse, or guarantee the accuracy, integrity, or quality of any user-generated content, and you understand that you may be exposed to content that does not reflect the views or values of GreekUnion.

You understand that GreekUnion does not verify the identity, background, or affiliation of users, including their claimed association with any school, chapter, or organization. Users may misrepresent themselves or their affiliations. Your interactions with others, whether online or offline, are solely your responsibility. GreekUnion does not screen user communications, mediate disputes, or evaluate the conduct of users, chapters, or groups. You assume all risks associated with communicating or meeting with individuals you encounter through the Service.

You acknowledge that GreekUnion has no obligation to monitor, review, or remove content, though we may do so at our discretion. Some content may remain accessible even if reported or challenged. Digital communication may be copied, saved, shared, or altered by other users without your permission. Rankings, engagement counts, and chapter-related metrics are generated from aggregated user interactions and may not reflect real-world performance or membership data.

Your use of GreekUnion is voluntary and at your own risk. You agree that GreekUnion is not

responsible for the conduct of users, the accuracy of community information, or the consequences of interactions or content found within the Service.

### 2. Eligibility

You must be at least 17 years old to use GreekUnion. By accessing the Service, you represent that you are at least 17 years of age and legally capable of entering into these Terms.

GreekUnion is designed for individuals who are currently enrolled in, or who previously attended, an accredited college or university. Verification requires a school-issued email address. After verification, you may continue to use the Service even if your school email becomes inactive.

GreekUnion is not affiliated with, endorsed by, or officially connected to any college, university, national Greek-letter organization, or governing council.

#### 3. Your Account

You are responsible for maintaining the confidentiality of your login credentials and for all activity conducted through your account. You agree not to share your login information, permit others to access your account, or use another person's account without permission. You must provide accurate and truthful information when creating your account, including information related to your identity, school affiliation, and chapter membership. You understand that verification through a school email address confirms only that an email address exists and does not guarantee the identity or character of any user.

You agree that your account may be suspended, restricted, or terminated at any time if we believe you have violated these Terms, posed a risk to the community, misrepresented your identity or affiliation, or interfered with the safety or functioning of the Service. You understand that GreekUnion may, but is not required to, request additional information to confirm your identity or affiliation.

You are responsible for securing your account and for any harm or loss resulting from unauthorized access. You agree to notify GreekUnion immediately if you suspect unusual activity, unauthorized access, or any breach of account security.

### 4. User Content

When you post, upload, transmit, or otherwise share content on GreekUnion, you retain ownership of your User Content. However, by submitting content, you grant GreekUnion a non-exclusive, royalty-free, worldwide license to host, store, reproduce, display, distribute, and otherwise use your content for the purpose of operating, developing, and improving the Service.

You are responsible for all content you create or share, including ensuring that it does not violate any laws, infringe on the rights of others, or breach these Terms. You understand that other users may view, save, copy, screenshot, or share your content without your permission, and GreekUnion cannot control or prevent such actions.

GreekUnion does not guarantee that your content will be stored indefinitely. We may remove or decline to display content for any reason, including violations of these Terms, risk to users, or technical limitations. You acknowledge that deleted content may persist in backups or may remain visible to other users where it previously appeared in group conversations, chapter pages, or community threads.

You understand that engagement metrics, rankings, and visibility of content within the Service are determined by interactions from users and internal systems. These signals are generated automatically and may not reflect objective truth, popularity, or actual influence.

#### 5. Prohibited Conduct

You agree not to post or engage in behavior that is unlawful, harmful, or disruptive to the community. This includes harassment, threats, hate speech, discrimination, impersonation, bullying, sexually explicit material, illegal activity, fraud, or conduct that endangers the safety of others. You also agree not to upload malware, disrupt the Service, attempt to gain unauthorized access, scrape data, or interfere with system operations.

GreekUnion may take action against prohibited conduct but is not obligated to do so.

## 6. Chapter and Community Features

GreekUnion allows users to participate in chapters, recruit classes, and community groups. Chapter administrators may manage membership, review content, remove members, and update chapter information. GreekUnion does not oversee chapter governance or internal

decisions made by chapter administrators.

By joining a chapter or group, you acknowledge that administrators may view certain chapter-related information and may take actions that affect your participation. GreekUnion is not responsible for disputes, decisions, or internal governance within chapters or organizations.

### 7. Messaging and Communication

GreekUnion provides public channels, chapter-only channels, group chats, and direct messages. Message content is stored so users can retrieve past conversations and engage with communication features.

GreekUnion does not monitor or review messages in real time, though we may access message content when necessary to enforce these Terms, respond to safety concerns, or comply with legal obligations. You are responsible for the content you send and the consequences of that communication.

## 8. Sponsored Content

GreekUnion may display sponsored posts or promotions from local businesses. Sponsored content is based solely on your selected school or campus area. GreekUnion does not share personal information with advertisers, and advertisers do not receive information about individual users. If you interact with sponsored content, any information you provide is governed by the advertiser's own policies.

## 9. Intellectual Property

GreekUnion owns all rights in its trademarks, branding, software, and the design of the Service. You may not copy, modify, distribute, or reverse engineer any part of GreekUnion without written permission.

## 10. Third-Party Links

The Service may contain links to websites or services operated by third parties. GreekUnion is not responsible for the content, policies, or practices of third-party services.

#### 11. Termination

We may, in our sole discretion, suspend, restrict, or terminate your access to the Service, any portion of the Service, or your account, with or without notice, at any time, if we believe that (a) you have violated these Terms or any applicable law, (b) your conduct creates or may create risk, liability, or harm for GreekUnion, other users, or any third party, (c) you have engaged in fraud, abuse, harassment, impersonation, or other misconduct, or (d) we are required to do so by law, regulation, court order, or governmental request. You may terminate your use of the Service at any time by deleting your account or ceasing to access the Service. Upon any termination, all rights granted to you under these Terms will immediately cease, and we may deactivate or delete your account and associated information. You acknowledge that content you previously shared may remain accessible to others and that GreekUnion has no obligation to remove residual or redistributed copies.

#### 12. Disclaimers

The Service, including all content, features, and functionality provided on or through it, is provided "as is," "as available," and with all faults, without any warranties of any kind, whether express, implied, or statutory. To the maximum extent permitted by law, GreekUnion expressly disclaims all warranties, including merchantability, fitness for a particular purpose, title, non-infringement, and any warranties arising from course of dealing or usage of trade. We do not guarantee uninterrupted access, security, error-free operation, or permanent content retention. Any reliance on information obtained through the Service is at your own risk.

## 13. Limitation of Liability

To the fullest extent permitted by law, GreekUnion and its affiliated parties shall not be liable for any indirect, incidental, special, consequential, punitive, or exemplary damages, including loss of profits, data, or goodwill, arising out of or relating to your use of the Service. GreekUnion's total liability for all claims shall not exceed the greater of (i) the amount paid by you in the preceding twelve months or (ii) ten U.S. dollars (\$10.00). Certain jurisdictions do not allow exclusions of liability; in those cases, limitations apply only as permitted.

## 14. Dispute Resolution and Arbitration

Before filing any dispute, you agree to attempt resolution informally by contacting GreekUnion directly. If informal resolution is not achieved, and except where prohibited by law, any dispute

arising out of these Terms or the Service will be resolved through binding individual arbitration. You waive the right to participate in class actions or class-wide arbitration. Arbitration will be administered by a recognized provider under its rules. If the class waiver is deemed unenforceable as to any claim, that claim must be brought exclusively in the courts specified in Section 15.

### 15. Governing Law

These Terms, and any dispute arising from them, will be governed by and interpreted under the laws of the State of Florida, without regard to conflict-of-law principles. Subject to Section 14, any permitted legal proceeding must be filed exclusively in the state or federal courts located in Broward County, Florida, and you consent to the jurisdiction and venue of those courts

## 16. Changes

GreekUnion may update or modify these Terms at any time. When changes are made, the "Last Updated" date will reflect the new version. Continued use of the Service after updated Terms are posted constitutes acceptance. If you do not agree, you must stop using the Service and may delete your account.

#### 17. Contact Us

For questions about these Terms, contact: GreekUnion LLC admin@greekunion.io